



Addiction & Mental Health Services | services de lutte contre les dépendances et de santé mentale
Kingston Frontenac Lennox & Addington

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| Position: | Case Manager, Stabilization Program | Competition Number: | 2024-053 |
| Hours of Work: | 37.50 hours per week Days, Evenings, Weekends | Reports to: | Program Manager, Addiction Stabilization |
| Vacancies: | One (1) | Hourly Rate: | Pay Band 6 \$ 31.27 - \$ 36.33 |
| Job Status: | Temporary Full-time (up to January 31, 2025) | Union/Non-Union: | OPSEU/SEFPO Local 489 |
| Location: | Kingston Frontenac Lennox and Addington area | | |

We are seeking Case Managers who are enthusiastic and passionate about opportunities to work with individuals in the community. Our Case Managers are key members of many frontline teams, including the Stabilization Program. This role contributes to the support of our clients in providing invaluable services to individuals with addiction and/or mental health concerns within the Kingston, Frontenac, Lennox and Addington (KFLA) communities.

While this is contract, anyone hired into a temporary role with the agency is able to apply as an Internal candidate for other positions. There are many opportunities to grow your career across a broad spectrum of positions within the Addiction and Mental Health field. All of our vacancies are first posted internally, giving existing staff the opportunity to be considered first. This includes our permanent positions that seldom are posted externally, due to high levels of internal interest.

In addition to the fulfilling sense of giving back to the community, AMHS-KFLA also offers a competitive benefit package to permanent full-time staff which includes the following:

- *Extended Healthcare and Dental Benefits*
- *Basic Life and AD&D Insurance, with optional added levels of coverage*
- *Dependent Life (dependents/spouse covered at no additional cost)*
- *Enrolment in the Healthcare of Ontario Pension Plan (HOOPP)*
- *Paid time off entitlements (sick time, vacation, wellness leave, family/personal leave)*

Our Case Manager positions are members of Ontario Public Sectors Employee's Union (OPSEU/SEFPO) Local 489 and work from various locations throughout KFLA.

Job Summary:

Stabilization is a program that helps clients prepare for an individualized treatment plan, while they work towards recovery goals. It is located at a local hotel. While in Stabilization, clients will attend daily group programs, and clients are assigned an individual case manager. The Stabilization program helps individuals with substance abuse issues meet their goals around substance use, while reducing the negative impacts in their lives to achieve their goals. Services and Treatments include: Daily Groups, Individual Case Manager, Recreation leisure, Individual Rooms, Skill building. The Stabilization program works within the AMHS – KFLA values and policies with a client-centred approach. Clients are supported by case managers on site 7 days a week to support client's with increasing their independent living skills to successfully transition into independent housing. All services are provided in accordance with the mission, vision, values and established protocols of the Agency.

The Case Manager works as a member of an inter-professional team and is responsible for providing case management services to individuals with a concurrent disorder in stabilization program. The Case Manager provides effective crisis intervention, de-escalation and stabilization to individuals experiencing a mental health and/or addiction concerns. The Case Manager provides assessments, intervention, resolution, short term supportive counselling and referral to the place of choice of the individual wherever possible. The Case Manager works closely with internal AMHS programs (e.g. Addictions) and community partners to provide effective assessment and support to individual in the program. The incumbent also participates in assertive outreach, as well as community liaison and collaboration for the purpose of information sharing and program planning. All services are provided in accordance with the mission, vision, values and established protocols of the Agency.

Minimum Qualifications:

- University Degree in a health care discipline.
- Three years relevant experience providing services to individuals who live with a serious mental illness and/or addictions issue, preferably in a community setting.
- Applied Suicide Intervention Skills Training an asset.
- Crisis Prevention Intervention Training an asset.
- Certification in First Aid and CPR an asset.
- French Language proficiency considered an asset.

Knowledge, Skills and Abilities:

- Knowledge of and ability to apply discipline specific principles and practices to individuals who live with a serious mental illness and/or addiction issue, within a client-centred approach.
- Demonstrated in-depth knowledge of mental health symptoms, issues, psychotropic medications and associated side effects.
- Knowledge of and ability to apply recovery principles and harm reduction principles.
- Knowledge of and the ability to incorporate best practices in crisis intervention techniques. Demonstrated assessment and crisis intervention skills with broad knowledge of emergency mental health and stabilization.
- Demonstrated advanced clinical reasoning and decision-making skills.
- Ability to effectively utilize community resources and supports to meet the needs of clients.
- Ability to work under pressure within a changing environment.
- Knowledge of the Mental Health Act and other relevant legislation.
- Excellent communication and interpersonal skills to effectively engage community services and individuals, increasing awareness of services.
- Well-developed problem-solving, prioritization and conflict resolution skills.
- Ability to work autonomously as well as collaboratively in a multidisciplinary team environment.
- Basic proficiency in computer skills; MS Office preferred.
- Ability to work flexible hours, including evening, night, weekend, on-call and holiday work.
- Must possess a valid Ontario Driver's License and have regular access to a reliable vehicle and provide proof of \$2,000,000 vehicle insurance. Incumbent may be required to transport clients.
- Required to provide a satisfactory criminal reference check (CRC) with Vulnerable Sector Screening prior to hire.

*Please submit a resume and cover letter as one document only quoting **Competition Number 2024-053***

to: careers@amhs-kfla.ca

Please Note: AMHS-KFLA has a vaccination policy which requires proof of all required doses of a COVID-19 vaccine approved for use in Canada or proof of medical exemption, consistent with the criteria outlined in the policy prior to their employment. A copy of the policy can be made available upon request.

AMHS-KFLA strives to be a diverse and inclusive workplace. We encourage applications from all candidates who would contribute to the diversity of our community and enhance our ability to provide quality services to our clients.

We are committed to accessible employment practices. If you require an accommodation to fully participate in the recruitment and selection process, please inform Human Resources to discuss your individual accessibility needs.