



Addiction & Mental Health Services | services de lutte contre les dépendances et de santé mentale
Kingston Frontenac Lennox & Addington

Position:	Case Manager, NSACTT	Competition Number:	2026-021
Hours of Work:	37.50 hours per week. Days, Evenings, Weekends.	Reports to:	Program Manager, ACTT
Location:	Kingston	Hourly Rate:	Pay Band 7 \$ 36.48 - \$ 42.68
Job Status:	Temporary Full-time (6 months)	Union/Non-Union:	OPSEU/SEFPO Local 489
Vacancies:	One (1)		

This posting is for an existing vacancy within our organization

Job Summary:

The Case Manager works as a member of an interprofessional team and is responsible for providing case management services to individuals with a serious mental illness who are living in the community. This position works in close partnership with acute care hospitals and community service agencies to provide assessment, intervention, supportive counseling, service coordination and follow-up to adults, 16 years of age and older. All services are provided in accordance with the mission, vision, values and established protocols of the Agency.

There are a number of specialty Case Management roles supporting clients across multiple programs at the Agency. Further information on this variation:

North Shore Assertive Comprehensive Treatment Team (NSACTT) - works as a member of an interprofessional ACT team, responsible for providing case management services as per the ACT model of care, to individuals with serious mental illness who are living in the community.

Minimum Qualifications:

- University Degree in a health-related discipline
- Current unrestricted registration with applicable regulatory body, an asset
- Three years relevant experience providing services to individuals who live with a serious mental illness, in a community setting preferred
- Certification in First Aid and CPR, an asset
- Applied Suicide Intervention Skills Training, an asset
- Non-Violent Crisis Intervention training, an asset
- Experience working within a case management model, preferred

Knowledge, Skills and Abilities:

- Knowledge of and ability to apply discipline specific principles and practices to individuals who live with a serious mental illness, within a client-centered approach
- Demonstrated in-depth knowledge of mental health symptoms, issues, psychotropic medications and associated side effects
- Knowledge of issues related to addictions
- Knowledge of and ability to incorporate best practices in community support for individuals living with a serious mental illness
- Demonstrated assessment and crisis intervention skills with broad knowledge of emergency mental health and crisis stabilization
- Demonstrated advanced clinical reasoning and decision-making skills
- Ability to effectively utilize community resources and supports to meet the needs of individuals
- Ability to work under pressure within a changing environment
- Working knowledge of the Health Care Consent Act, Mental Health Act, Personal Health Information Protection Act, and other relevant legislation
- Excellent communication and interpersonal skills in order to effectively engage community services and individuals, increasing awareness of services
- Well-developed problem-solving, prioritization and conflict resolution skills
- Ability to work autonomously as well as collaboratively in a multidisciplinary team environment
- Basic proficiency in computer skills; MS Office preferred
- Ability to work rotating days, evenings and weekends
- Must possess a valid Ontario Driver's License and have regular access to a reliable vehicle and provide proof of \$2,000,000 vehicle insurance. Incumbent may be required to transport clients.
- Required to provide a satisfactory criminal reference check (CRC) and Vulnerable Sector screen prior to hire
- French Language proficiency considered an asset

Please submit a resume and cover letter as one document only quoting **Competition Number 2026-021**
to: careers@amhs-kfla.ca

AMHS-KFLA strives to be a diverse and inclusive workplace. We encourage applications from all candidates who would contribute to the diversity of our community and enhance our ability to provide quality services to our clients.

We are committed to accessible employment practices. If you require an accommodation to fully participate in the recruitment and selection process, please inform Human Resources to discuss your individual accessibility needs.

AI Disclosure: We do not use artificial intelligence to screen, assess, or select applicants for this position