



Addiction & Mental Health Services | services de lutte contre les dépendances et de santé mentale
Kingston Frontenac Lennox & Addington

Position:	Integrated Support Worker, CI Housing	Competition Number:	2026-076
Hours of Work:	37.50 hours per week. Days, Evenings, Overnights, Weekends.	Reports to:	Program Manager, Housing Services
Location:	Integrated Support Worker, CI Housing	Hourly Rate:	Pay Band 5 \$ 30.23 - \$ 35.36
Job Status:	Temporary Full-time (4 months)	Union/Non-Union:	OPSEU/SEFPO Local 489
Vacancies:	One (1) This posting is for an existing vacancy within our organization		

Job Summary:

The Integrated Support Worker (ISW) works as a member of an inter-professional team carrying out rehabilitation and support functions in a community living environment with adults living with a serious mental illness, 16 years of age and older. The incumbent is responsible for supporting the delivery of individualized treatment plans and required services. In addition, the incumbent participates in providing support, advocacy, and crisis intervention. This position collaborates closely with the clinical team to provide ongoing side-by-side, support, and life skills teaching for individuals living with a mental illness and/or addiction within the high support of a transitional housing program. The incumbent works within a transitional housing community environment, where services are offered based on the individual service needs of the program and will be expected to support community integration with transportation and appointments outside the work location. All services are provided in accordance with the mission, vision, values, and established protocols of the Agency.

There are a number of specialty Integrated Support Worker roles, supporting clients across multiple programs at the Agency. Further information on this variation of the role:

Comprehensive Integrated Housing (CIH) implements the day-to-day activities of the CIH program for individuals living with a serious mental illness and who may have a history of substance use. This position works with community service agencies to provide support, intervention and skill development.

Minimum Qualifications:

- Two- or Three-year college diploma in health sciences, human services, or related programs.
- Three years’ relevant experience providing services to individuals who live with a mental illness, preferably in a community setting.
- Ability to work independently and as part of a team, managing multiple tasks and deadlines.
- Certification in First Aid and CPR an asset.
- Applied Suicide Intervention Skills Training (ASIST) an asset.
- Non-Violent Crisis Intervention (NVCI) an asset.
- Experience working within a community based mental health model, preferred.

Knowledge, Skills and Abilities:

- Knowledge of and ability to apply evidence informed principles and practices to individuals who live with a serious mental illness and addictions, within a client-centred approach.
- Demonstrated in-depth knowledge of mental health symptoms, issues, psychotropic medications and associated side effects.
- Knowledge of issues related to addictions an asset.
- Demonstrated assessment and crisis intervention skills with broad knowledge of emergency mental health and crisis stabilization.
- Demonstrated advanced clinical reasoning and decision-making skills.
- Ability to work under pressure within a changing environment.
- Working knowledge of the Health Care Consent Act, Mental Health Act, Personal Health Information Protection Act, and other relevant legislation.
- Excellent communication and interpersonal skills to effectively engage community services and individuals, increasing awareness of services.
- Well-developed problem-solving, prioritization and conflict resolution skills.
- Ability to work autonomously as well as collaboratively in a multidisciplinary team environment.
- Basic proficiency in computer skills; MS Office preferred.
- Ability to work flexible hours, including weekends.
- Must possess a valid Ontario Driver’s License, have regular access to a reliable vehicle and provide proof of adequate vehicle insurance.
- Required to provide a satisfactory criminal reference check (CRC) with Vulnerable Sector Screening prior to hire.

- French Language proficiency considered an asset.

*Please submit a resume and cover letter as one document only quoting **Competition Number 2026-076**
to: careers@amhs-kfla.ca*

AMHS-KFLA strives to be a diverse and inclusive workplace. We encourage applications from all candidates who would contribute to the diversity of our community and enhance our ability to provide quality services to our clients.

We are committed to accessible employment practices. If you require an accommodation to fully participate in the recruitment and selection process, please inform Human Resources to discuss your individual accessibility needs.

AI Disclosure: We do not use artificial intelligence to screen, assess, or select applicants for this position